

Jeremy Brown

Winter Garden, Florida · jlbmagic@gmail.com · linkedin.com/in/jeremy-brown-jlbmagic

EDUCATION

University of Central Florida, Rosen College of Hospitality Management

Orlando, FL

Bachelor of Science in Hospitality Management

Expected graduation 05/2027

Related courses: Guest Experience in Theme Parks · Guest Services Management I

North Central University

Minneapolis, MN

Bachelor of Arts in Elementary Education

05/1997

EXPERIENCE

Walt Disney World

Lake Buena Vista, FL

Resort Concierge, Disney's Pop Century · Custodial, Disney's Hollywood Studios

12/2022 – present

- Maintain safety and show by keeping all guest areas clean and all elements in working order
- Greet 30 or more guests with courtesy and excitement in the parks or at the resorts during a shift
- Find the correct rooms for guests efficiently using resort tools and by partnering with other lines of business
- Recover the magic when there is a break in service or provide a magical moment, doing so at least one time a shift

Integrating Magic, LLC

Winter Garden, FL

Business Owner · Software Developer · Trainer

11/2021 – present

- Teach over 100 adults how to use JavaScript in their FileMaker databases
- Maintain a business with 400 community members over 4 years
- Provide content at least one time a week for others to learn or be inspired
- Develop websites and databases for clients to solve business problems

Geist Interactive · Soliant Consulting

Denver, CO · Philadelphia, PA

Software Developer · Content Producer

01/2014 – 11/2021

- Met with clients to build database systems to solve business problems
- Presented content in front of over 1,000 people at conferences and user groups
- Authored over 100 blog posts explaining techniques or inspiring others to learn something new

KIPP Colorado Schools · Minneapolis Public Schools

Denver, CO · Minneapolis, MN

Teacher

08/1998 – 12/2013

- Taught students grades 2 through 7, both general education and math
- Conducted parent conferences to communicate student progress

- Ensured students were safe and happy and able to learn
- Built a culture for the classroom and grade level